# CONNECTICUT SCHOOL OF FINANCE & MANAGEMENT

# GENERAL INFORMATION AND REQUIREMENTS CLASS OF 2012

Sponsored by

### **CONNECTICUT BANKERS ASSOCIATION**

10 Waterside Drive Farmington, CT 06032-3083 (860) 677.5060 FAX (860) 677.5066 www.ctbank.com

## "Our Instructors Are Good"

Instructor's knowledge of the subject: 9.71

How well was the instructor prepared for the lecture: 9.65

Instructor's skill and style of presentation: 9.45

How relevant was the content: 9.47

Was the content well presented: 9.49

Your overall evaluation of this session: 9.49

CSFM students are asked to evaluate their instructors at the conclusion of every session. The summary above reflects actual student evaluation results (scale: 1-10, 10 being highest) for the Class of 2009. These ratings were compiled from sessions held September 2007 through April 2009. In all, 24 instructors teaching 18 different sessions were evaluated.

## CONNECTICUT SCHOOL OF FINANCE & MANAGEMENT

## **PURPOSE:**

To provide an opportunity for junior management personnel and other key employees of Connecticut's banking industry to obtain a more comprehensive knowledge and awareness of banking theory, practices and procedures, capital markets and management functions which will be of substantial value in their preparation for new and greater responsibilities at or within the management level.



## Connecticut School of Finance & Management

## School History

The Connecticut School of Finance & Management first met in the fall of 1962. The program was intended to fill a gap which was perceived with respect to available training programs for bank employees at the supervisory and management level. Originally conceived as a one year program, the Connecticut School was soon expanded to two years. Over the years, it has seen continuous modifications. In 1985, wholesale changes were made to the curriculum and format of the School. Weekly two and one half hour evening sessions became monthly, full day classes. The educational content switched from an emphasis on economics to an emphasis on refining management skills and the creation of contemporary bank managers. In addition to a two day opening resident session at the beginning of each of the class years, the program concludes with a three and a half day resident session which deals with the science of managing a bank and its people. The BankSim program is designed, through small group interaction, to summarize the two year program.

## **Objectives**

The program is designed to increase the knowledge of the students in their own specialties and at the same time introduce them to a wide range of banking topics. Upon conclusion, the students will have developed a broader perspective of the industry, a more enlightened view of their own bank and most importantly, a better awareness of their individual capacities.

The benefits to be derived from this program depend largely upon the personal motivation and the commitment of the individual student. The time and effort expended in pursuing the course of study will be evident upon conclusion.

The bank must support its students by not inhibiting them from attending classes and by providing guidance and the needed resources on various "take home" assignments and the first year major paper. Those enrolled have been selected because of their personal attributes and qualifications for what will prove to be a demanding yet rewarding experience.

## **Report to Executives**

Reports on attendance and exam grades will be made available on request to the chief executive officer of participating banks. Bank executives are encouraged to consult at any time with the Administrator regarding the status of their employees.

## **Admission**

Individuals with supervisory responsibilities including officers, assistant branch managers, department supervisors and other key employees specializing mainly in one activity who need intensive and broader training may apply. The Management Development Committee will review the individual applications and consider each candidate for admission. The Committee suggests qualified applicants have a minimum of 1-3 years in the financial services industry; are either directly or indirectly responsible for supervising others; and have a high school diploma, or equivalent on the job training.

It should be noted that exceptions can be made to this application process based on individual bank circumstances. It is recommended that a letter from the prospective student's supervisor accompany the applications of candidates who marginally meet the requirements for acceptance into the program. This letter should reference both the student's and bank's training needs.

## **Tuition & Resident Sessions Fees**

Tuition for students from member	banks and associa	ite members	\$1,595.00
Tuition for non-member students.			\$3,190.00

The above fees cover tuition, instructional materials, luncheons, breaks and other costs associated with the monthly sessions. These fees are in effect for students entering the Class of 2012 and students returning to the Class of 2011 in September 2010. The tuition fee is different from the resident session fee described below.

A student can expect to attend three mini-resident sessions in conjunction with the School. Various resident session packages are available. Students can choose either a daily commuter rate or resident/overnight, the latter package provides for single or double room accommodations. Resident session fees include lunches, dinners, breaks, room and tax and any resident session activities. Second year students may be subject to a modest graduation fee to defray the costs associated with the BankSim program.

No refunds will be given for individuals withdrawing from the School after the September resident session is held.

## Withdrawal and Readmission

Students who find it necessary to withdraw from the Connecticut School may apply for readmission to the program under certain circumstances. Each case will be reviewed by the Administrator. Students leaving the program prior to the completion of the first year major paper must complete the entire first year. Students who have successfully completed the requirements of the first year and the first year major paper but did not complete the second year can reenter into the program at the onset of the next available second year schedule.

To take advantage of this opportunity students must reenter their second year within three years of completing the requirements of the first year.

## **Honor Code**

All projects completed for the School are governed by an honor code. Students are encouraged to study together and to consult others in the preparation of their assignments. This help may be in the form of general information and statistical data, debate on the issues involved, suggestions regarding the interpretation of what is required, ideas as to the proper approach to the solution, and other related matters which may be helpful in producing a satisfactory project report. However, the cooperative effort should stop at the time the student begins to actually organize and write a solution for submission.

The submitted report must be the student's own work, expressed in his or her own words, and not the work of others. Any direct quotes must be appropriately footnoted and all reference materials listed in the bibliography. Students who violate the honor code will have their case reviewed by the Administrator and Management Development Committee. If found in violation of the code, they will be subject to immediate dismissal. Readmission under these circumstances will not be possible.

## Mid-Semester Take Home Assignments

During the academic year, mini-assignments are given on a take-home basis. These assignments can be researched collectively but are to be written individually. Each year there are two or three such assignments. CSFM uses the traditional 4.0 point university grading system.

Because of time constraints on grading, no exam will be accepted beyond the due date except when extreme circumstances warrant. Late papers may be lowered one grade level at the discretion of the program Administrator.

## **First Year Major Paper**

A "take-home" written research assignment designed to furnish a challenge in research, objective study, and report writing will be required of the first year students. It is intended to foster a closer knowledge of the student's own bank. As in past years, the paper is graded by an outside educator not affiliated with any member bank. This process ensures objectivity for each student and confidentiality of bank data. The assignment will be distributed in March and will be due in mid-June of 2011.

Completion of all of the first year take-home assignments and the first year major paper is necessary for continuation into the second year of the program.

## **BankSim**

BankSim is an integral portion of the School's two-year curriculum. During the final program of the second year, students are teamed together to manage a bank for 3 years. With the help of advisors, each team faces a series of management decisions including visits from State Bank Examiners, outside auditors, the press and stockholders. Annual meetings end the competition which has teams fighting for marketshare and profits are under the watchful eye of the BankSim Bank Commissioner.

## Graduation

A student who satisfactorily completes the two-year course will receive a certificate of completion awarded by the Connecticut Bankers Association. Through April of 2010, 2,122 students have graduated from the Connecticut School.

## John C. Shortell Award For Academic Excellence

This award recognizes outstanding academic achievement while attending the Connecticut School of Finance & Management. The award is presented to the student who maintains the highest grade point average over the course of the two-year program. The grading system outlined on page four is used to designate that recipient.

This award was posthumously named in honor of John C. Shortell, former Management Development Committee member (1983-1994) and Chairman (1985-1993). Under his leadership, the Committee honed the School into the educational hallmark that it is today.

## Michael J. Piette Honors Award

The School recognizes the students graduating in the top 10% of their class. This recognition comes in the form of a special certificate and notice to the membership. Honors academic achievement is recognized over the entire two years of study.

The honors award was posthumously named in honor of Michael J. Piette, former economics instructor. Dr. Piette was a key contributer to the success of the program for over 30 years. His unique instruction style, through lecture and story telling made economic theory easier to understand for every student.

## **Course Descriptions: First Year**

The CSFM curriculum has received considerable attention from the Management Development Committee over the years. It is continuously updated to meet the changing areas of emphasis within the industry. Specifically, the first year will provide the student with a broad perspective on banking and its relationship with the economic process. Via a thorough introduction to the money and capital markets and the business cycle, the course will expose the students to the Federal Reserve System, asset/liability management, investment portfolio management, the mortgage arena, commercial and consumer lending. The first year program will be comprised of eight monthly class sessions in addition to the two and one half day opening resident session. A class schedule highlighting individual class topics, dates and locations is listed below.

## **OPENING RESIDENT SESSION**

Trumbull Marriott Hotel, Trumbull, Connecticut

September 2010

Topics: Orientation & Getting Acquainted

Career Development & Management

Management Roles & Styles

Leadership Styles/Corporate Culture

MONTHLY FULL DAY SESSIONS

Crowne Plaza Hotel, Cromwell, Connecticut

October 2010

Topic: Elements of Economic Analysis

November 2010

Topic: Macroeconomics, Money and the Banking System

December 2010

Topic: Interest Rates and Their Impact on Financial Institutions

January 2011

Topics: Corporate Nature and Banking Powers

State & Federal Bank Regulations - Risk Management

Bank Balance Sheet Management

February 2011

Topics: Investment Portfolio Management

Assignment of First Year Major Paper

**March 2011** 

Topic: Effective Written Communication

**April 2011** 

Topic: Asset/Liability Management

May 2011

Topics: Commercial, Real Estate and Mortgage Lending

June 2011

Topic: Enterprize Risk Management

Technology in Banking

## Second Year

Although the format remains the same, the second year curriculum is more diversified as it examines specific management functions within the banking industry. The second year opens and closes with resident sessions. The first session challenges a student's perceptions of the skills necessary for leadership. The final resident session attempts to summarize the two-year program through the interaction associated with a bank simulation program.

## **OPENING RESIDENT SESSION**

Trumbull Marriott Hotel, Trumbull, Connecticut

September 2011

Topic: Leadership Development

## **MONTHLY FULL DAY SESSIONS**

Crowne Plaza Hotel, Cromwell, Connecticut

October 2011

Topic: Communication Skills Training

November 2011

Topic: Marketing Management/Product Pricing

December 2011

Topic: Strategic Planning

January 2012

Topic: Human Resources/Stress Management

February 2012

Topic: Organizational Change

March 2012

Topic: Asset/Liability Management II

### **GRADUATION RESIDENT SESSION**

Trumbull Marriott Hotel, Trumbull, Connecticut

**April 2012** 

Topics: Bank Simulation Program (BankSim)

Graduation Ceremonies Graduation Reception

## **Faculty**

The School's faculty is made up of educators and industry professionals who offer a unique perspective on a certain segment of our industry. Each faculty member is evaluated by the students at the end of every session. This evaluation process is helpful in the overall improvement of the program and allows us to maintain a strong, dedicated faculty. The anticipated faculty for the next two years is listed below.

### **FACULTY**

Dr. Sandra Morgan, Associate Professor of Management University of Hartford

Barry J. Abramowitz, Senior Vice President & CIO, Liberty Bank, Middletown, CT

Diane T. Berenbaum, Senior Vice President Communico, Westport, CT

Gabrielle Cirrincione, Vice President Fairmont, Chicago, IL

Dr. James J. Clarke, Principal Clarke Consulting, Villanova, PA

Robert D. Dye, Chief Operating Officer Raddon Financial Group, Lombard, IL

> Wayne Gignac, President The Show Works, Norwich, CT

Connie Kelly, Training Consultant Communico, Westport, CT

Sue Kovacs, Vice President Fairmont, Oxford, CT

Tom Larkin, President Communico, Westport, CT

Todd Martin, Principal Todd P. Martin Economics

Patrick J. McHale, Esq, Partner Kainen, Escalera & McHale, PC

Mary Beth Nelsen, Senior Vice President Fairmont, Frederick, PA

Thomas Pastorello, Executive Vice President & CFO Liberty Bank, Middletown, CT

David Sidon, Principal Navis Group, Danvers, MA

Charles M. Steele, Senior Vice President Needham Bank, Needham, MA

David J. Wiese, Esq, Partner Hinckley Allen & Synder, Hartford, CT

## **Attendance Requirements**

Students have been selected by their respective executive officers for this management training program with the full knowledge of the time and effort involved in obtaining the greatest possible benefit for the student and ultimately his or her bank. *As such, attendance at all sessions is mandatory.* 

The Administrator will provide an annual schedule of monthly class dates and topics at the opening session. Students are expected to plan ahead to avoid any conflict with the School's sessions.

If a conflict exists, it is the student's responsibility to notify the Administrator in advance of the session if attendance is not possible. This notice shall include the reason for absence. In the case of sudden illness, the student should call the Association no later than the day of the session.

Students not following these procedures will be contacted by the Administrator and notification of that contact will be forwarded to the bank's personnel officer.

## **Resident Session Location**

The opening resident session is scheduled for September 19-21, 2010 at the Trumbull Marriott Hotel, Trumbull, Connecticut. All students are expected to stay at the hotel during this and all other resident sessions. The social networking that develops among the students throughout the program is truly a unique opportunity and should not be missed.

## **Monthly Class Location**

All regularly scheduled monthly class sessions will be held at the Crowne Plaza Hotel, Cromwell, Connecticut. Exact meeting room locations will be made available on a month to month basis. In case of inclement weather during the regular monthly sessions, students are requested to first visit the CBA website (www.ctbank.com) for instructions. Students can also contact either the CBA (860-677-5060) or the front desk of the Crowne Plaza Hotel (860-635-2000) after 7:00 a.m. for information.

All regular monthly class sessions will commence at 8:30 a.m. and adjourn at approximately 4:00 p.m. 45 minutes is allowed for lunch.

## CONNECTICUT SCHOOL OF FINANCE & MANAGEMENT

The Connecticut School of Finance & Management is under the watchful eye of the Association's Management Development Committee. Please contact any of the following individuals for more information.

## MANAGEMENT DEVELOPMENT COMMITTEE 2009-2010

Luis M. Ferreira, Vice President & Senior Loan Officer Stafford Savings Bank, Stafford Springs Chairman, Management Development Committee

Stephen C. Barlow, Senior Vice President-Director of Human Resources
Liberty Bank, Middletown

Anthony Bisceglio, Executive V.P. & CFO Simsbury Bank & Trust Company

Kenneth F. Burns, Executive Vice President-Retail Banking Farmington Savings Bank

Doug Cahill, Director of Human Resources Salisbury Bank & Trust, Lakeville

Cheryl A. Calderado, Senior Vice President Dime Bank, Norwich

Joseph T. Culos, Senior Vice President TD Bank, NA

Duane H Giannini, Senior Vice President Human Resources Newtown Savings Bank

Katherine A. Harris, Senior Vice President First County Bank, Stamford

Joan L. Lee, Vice President, Director of Human Resources Chelsea Groton Bank, Norwich

> Shari C. Senese, Training Officer Naugatuck Savings Bank

Greg Slomba, Assistant Vice President-Training Manager
Union Savings Bank

Jane M. Stanton, AVP-Training & Development Fairfield County Bank Corp.

Richard J. Trachimowicz, Senior Vice President-Human Resources Rockville Bank

Association Staff
Lindsey R. Pinkham, Senior Vice President & Secretary

## **Application for Admission**

## CONNECTICUT SCHOOL OF FINANCE & MANAGEMENT CLASS OF 2012

(Please type or print)

Name	(last)						
	(last)	(first)	(Initial)	(nickname)			
Bank Title							
Office address:							
	(street)		(city)	(state/zip)			
Home address:	(street)		(city)	(state/zip)			
Office phone:		Home phone:					
Office email:		Home email:					
EDUCATION HI	STORY						
A. Academic	School Name		Degree or				
Background			Certificate Awarded				
High School:			Y N	·			
College #1:			Y N	·			
College #2:			Y N	·			
B. Professional Ed	ducation (ABA, AIB, CBA	, CFT, NECI	F, etc.)				
Program Name/S	ponsor			(Year)			
EMPLOYMENT	EXPERIENCE						
				# of years			
Duties:							

- over -

3. Previous Position/Titles		
	# of years	
	# of years	
	# of years	
C. Total years of experience with financial institutions:		
D. Supervisory Status:		
Number of employees directly reporting to you		
Number of employees indirectly reporting to you		
INDUSTRY RELATED ACTIVITIES (ABA, AIB, ACB, CBA, CFT, NECF, etc.)		
NON-INDUSTRY RELATED ACTIVITIES (civic, political, fraternal, etc.)		
PROFESSIONAL OBJECTIVES (Please indicate your professional objectives and reasons for applying to the Connecticut School.)		
Applicant's Signature	Date _	
Senior Management Signature	Date _	
Senior Management Name	Email	

**APPLICATION DEADLINE: JUNE 17, 2010** 

Mail or Fax Application to:

Lindsey R. Pinkham, Senior Vice President & Secretary CONNECTICUT BANKERS ASSOCIATION 10 Waterside Drive, Farmington, CT 06032-3083 Phone 860.677.5060 Fax 860.677.5066

## Why send students to the Connecticut School – here are TEN good reasons:

"CSFM enables our high achieving performers to reach their potential through personal and professional skill development."

Stephen C. Barlow, Senior Vice President, Liberty Bank, Middletown

"Awesome – I learned a lot. The Connecticut School brings all the aspects of banking into perspective. It was a great learning experience."

Dawn DeCristofaro - Chelsea Groton Bank - CSFM 2004 Graduate

"Probably one of my best choices I ever made for my self-improvement. It was a wonderful experience: I grew: made some great friends but most of all .... I did it!"

Jim O'Donnell – Enfield Federal Savings – CSFM 2004 Graduate

"My CSFM experience was exactly what I thought it would be and more. The time was too short and I will miss my classmates as well as my instructors."

Gotrell McLellan - First County Bank - CSFM 2004 Graduate

"I'm very happy to have had this experience. It has really helped me in my area of banking. The school puts all the pieces together."

Barbara Wallace – Simsbury Bank – CSFM 2005 Graduate

"Excellent. The knowledge I gained in the class room and here at the bank will serve me well in my job."

David Hacker - People's Bank - CSFM 2005 Graduate

"Loved it. Would recommend it for everyone in management. Wish there was more. Fantastic people."

Vince Perry - Union Savings Bank - CSFM 2005 Graduate

"CSFM is a must for any bank employee who wants to make banking their career. All instructors were top notch. Eye opening and so useful."

Alex Masse - Chelsea Groton Bank - CSFM 2005 Graduate

# Additional applications for entry into the Class of 2012 are now available from the Association office

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For more information, please contact

Lindsey R. Pinkham Senior Vice President & Secretary

Connecticut Bankers Association 10 Waterside Drive Farmington, CT 06032-3083

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